





# **Collective Impact**Planning to Address Complex Issues

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## **Collective Impact**

Planning to Address Complex Issues

- 1 What is Collective Impact?
- 2 Getting Started with Collective Impact
- 3 Next Steps for Collective Impact
- 4 Resources

## **Introductions**

Who is in the room?

## Name & Personal pronouns Organization

Sector (nonprofit, government, private sector, philanthropy, and/or community member)

Your experience, either in the past or currently, with collaboration.



## What is Collective Impact?

Collaboration for Social Change

Published by John Kania & Mark Kramer in 2011, updated in 2016, and conducted a rigorous study in 2017.

A long-term, structured, cross-sector collaboration committed to a common agenda

to address a specific complex social problem and/or environmental challenges

that results in population-level outcomes and social change.

## **Collective Impact Principles of Practice**

How to successfully put collective impact into action.



#### Focus on equity

Design and implement the initiative with a priority focus placed on equity.



#### **Cultivate leaders**

Cultivate leaders with unique system leadership skills.



#### Include community members

People who's lives are directly impacted by the problem



#### Focus on program and system solutions

Mutually reinforcing activities that focus on collective program and system solutions



#### Co-create with cross sector partners

Including all (or most) sectors creates a systems level view



#### Foster relationships

Build a culture that fosters relationships, trust, and respect across all participants.



#### Use data

Use data to continuously learn, adapt, and improve.



#### **Customize for local context.**

Deeply understand the local context of the selected problem and customize strategies to local needs

### **Five Conditions for Success**

The core of the Collective Impact approach



#### Common Agenda

All participants have a shared vision for change





#### **Mutually Reinforcing Activities**

Coordination of differentiated activities via a shared plan of action





#### **Backbone Support**

On-going, support by one or more independent, funded staff position(s)

#### **Shared Measurement**

Agreement on how success will be defined, measured, and reported

#### **Continuous Communication**

Frequent, structures, and open communication across all players

## **Backbone Organizations**

The core of the Collective Impact approach

#### Common Activities of Backbone organizations:

- 1. Guide vision and strategy
- 2. Support aligned activities
- 3. Establish shared measurement practices
- 4. Build public will
- 5. Advance policy
- 6. Mobilize funding

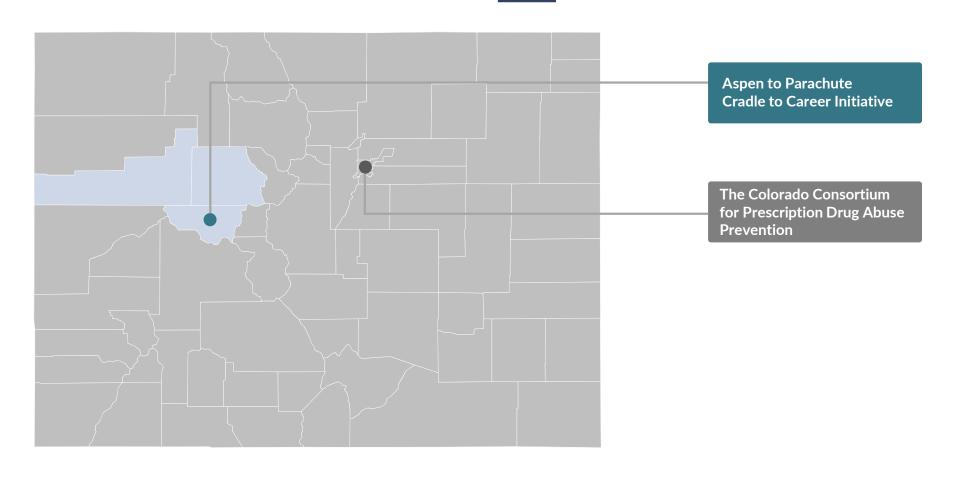
#### **Common Characteristics of Backbone Organizations**

- Visionary
- Results-Oriented
- Collaborative Relationship Builder
- Focused, but Adaptive
- Charismatic and Influential Communicator
- Political
- Humble



## **Examples of Collective Impact in Colorado**

CI in action!





## Form Cross-Sector Groups!

Build your coalition!

- 1. Nonprofit
- 2. Government
- 3. Private sector
- 4. Philanthropy
- 5. Community member

Share the story of your name with your group.

## **Form Cross-Sector Groups!**

Decide on your problem!

## Define a specific, population-level problem that your group wants to address.



**Silos** 



Outdated Policies



Little Innovation



Inequity



Lack of Scale

## Is Collective Impact right for you?

Complete Readiness Assessment







01

Is CI the appropriate approach?

Do you need to solve a complex, large social or environmental problem at scale?

02

Do the pre-conditions for CI success exist?

Do you have champions, resources, and urgency?

03

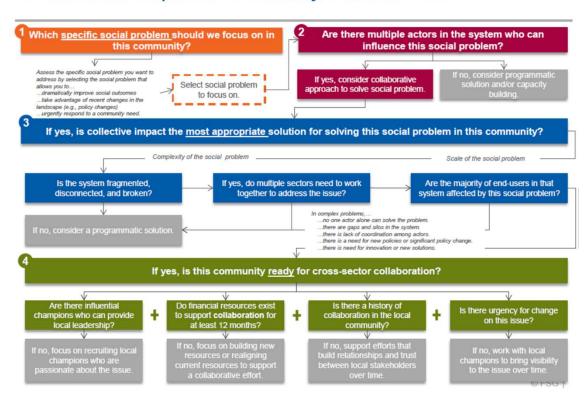
Are the nuts and bolts for CI already in place?

Do you have a culture of collaboration, a neutral convener, a potential backbone, relationships, and commitment to use data?

## **Feasibility Framework**

Another test for fit!

## Collective Impact Feasibility Framework



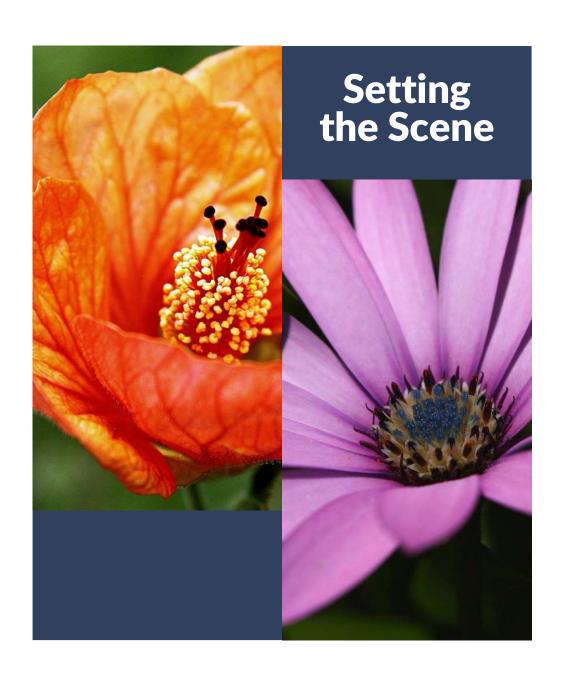
## **Steering Committees**

#### Responsibilities include:

- Providing strategic guidance, vision, and oversight
- Providing leadership

#### Best-practices:

- Two co-chairs
- Quarterly meetings
- Diverse membership
- Coordinated activities
- Regular communication
- Community reportouts



## **Community Engagement**

Community engagement happens along a spectrum.

#### Engagement goals:

- Understand system challenges
- Co-create solutions
- Verify the direction
- Expand reach
- Build community capacity to lead change

## **Identify your Steering Committee!**

Who to invite?

### 1. Demographics

What does your community look like?

Who does the problem impact?

## 2. Important Stakeholders

Which organizations participate in the systems you are targeting? Who can bring others along?

### 3. Information About the Problem

What is the geographic extent of the problem? What are the major drivers of the problem?

#### **Ideal Characteristics:**

- Decision makers
- Representative
- Influential champions
- Committed
- Passionate with a sense of urgency
- Focused on the greater interest
- Content expertise/practitioners (Lived experience is expertise)

## **Community Engagement**

Who to invite?

Inform Consult Involve Collaborate Co-lead

## **Key Challenges**

Understanding who and engage and how

Balancing efficiency and effectiveness with building and maintaining relationships

Overcoming obstructive norms and cultural barriers

Work at the speed of trust.

## **Essential Steps**

**Defining your community:** Who is impacted by the problem every day? What demographic and geographic area are impacted?

Addressing Tension: Are there groups that haven't been engaged? Why not? How can you create a more inclusive space?

Getting Feedback: Has your community felt heard? Are you accountable to them? Adjust as you go!

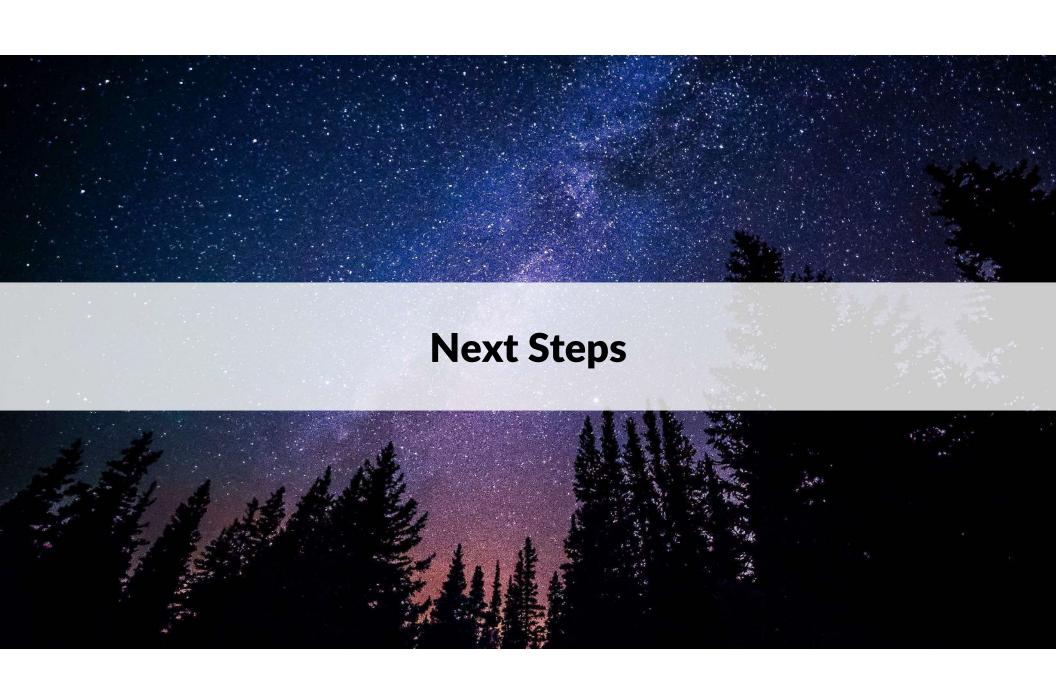
Choosing the right methods: Determine your intent or goal first, then choose your method of engagement

## **Invite your Steering Committee!**

Who to invite?

## Best practices for your in-person invitation include:

- ✓ Describe the issue you are hoping to address
- ✓ Describe the purpose for having a CI effort on this issue
- ✓ Identify the unique perspective and/or expertise that the invitee will bring
- ✓ Describe the role and responsibility of a steering committee member
- ✓ Share the commitment expected in terms of time and leadership



## **Setting a Common Agenda**

Getting on the same page



**Principles** How are you working together?







Goal How will you define success





Plan for Learning & **Evaluation** 

How will you track progress and learn?

**Problem Definition** What is in and what is

out?

Framework for Change How are you going to split up work and prioritize?



## **Equity Lens**

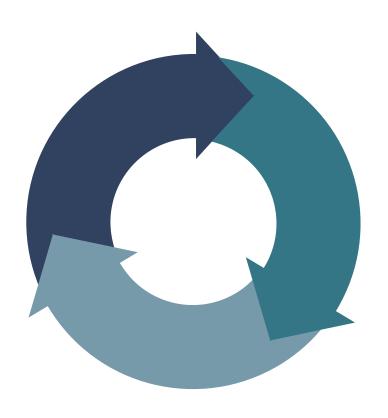
The lens through which you view conditions and circumstances to assess who experiences benefits and who experiences burdens as the result of a program, policy, or practice



Providing all people with fair opportunities to attain their full potential to the extent possible

## **Work Groups to Move from Vision to Action**

Work group responsibilities



#### **Strategy and Indicator Development**

Review evidence and best practices, incorporate local data and context, and identify best strategies and indicator data

#### **Implementation**

Coordinate activities of work group members and relevant partners, identify resources, execute strategies

#### Leadership

Champion the effort in the community and align members organization with the goals, indicators and strategies of the work group and initiative where possible

Build on existing groups, collaborations, and coalitions!

## **Evaluating Collective Impact**

Shared measurement



#### Utilize multiple approaches to evaluation

Measuring both the quality of the initiatives design and implementation as well as the shared measurement system

#### Carefully select evaluation questions

Focus on strategically on need-to-know answers to get critical data when it matters most

#### Assess progress throughout the Initiatives lifetime

Monitor to initial development and overall health of the initiative throughout it's lifetime to stay on track

#### Implement a data collection and utilization process

Collect and make sense of data, then use data to support strategic planning decisions and communicate successes



## **Collective Impact Resources**





www.collectiveimpactforum.org/

#### Take homes!!

- √Write down 2-3 key things you learned from this workshop
- ✓ Get out your phone, and email yourself a list of 2-3 actions you will take based on your new knowledge over the next 4-6 weeks

Tell a partner or coworker what you plan to do!



# **Thanks!**Any Questions?

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### References

In case you need more information

Collective Impact Forum. https://www.collectiveimpactforum.org/

Stachowaik & Gase (2018). Does Collective Impact Really Make an Impact? Stanford Social Innovation Review. Accessed at https://ssir.org/articles/entry/does\_collective\_impact\_really\_make\_an\_impact